Customer service is always on.

Anytime your acquisition staff needs support, NITAAC Contract, Program and IT Specialists are readily available and easily accessible:

- Customized support from Contracting Officers and IT Specialists to assist with any contractual, technical and procedural question
- Complimentary SOW/PWS/SOO assessments; requirements are evaluated for scope, clarity and other factors to assure quality responses, and returned to customers within 24 hours
- Customer Support Center responds to inquiries within 1 hour

NITAAC also offers free training at your location, along with monthly webinars and seminars at our facilities. Participants earn 2 Continuous Learning Points (CLPs) during a 1-2 hour training that covers:

- The NITAAC Program
- Benefits of GWACs
- Overview of CIO-SP3, CIO-SP3 Small Business and CIO-CS
- Online demonstration of e-GOS
- Ouestion and Answer Session

NITAAC's secure, web-based electronic government ordering system (e-GOS) for competition management and awardee selection assists with streamlining the procurement process and gives you access to all of our qualified contract holders in one location. The system is easily accessed through the LOGIN button on our homepage: www.nitaac.nih.gov.

Any acquisition professional can use e-GOS to place their own orders, maintaining complete control over their requirements. Each customer can set their own schedule based on needs and complexity of requirements. FAR

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everything IT is a service mark of the National Institutes of Health

guidance is built into the system, which can be used to

- Create Requests for Information (RFIs)
- sources sought
- Organize question and answer periods
- Create amendments to solicitations
- Conduct discussions and negotiations
- Send post award notifications to offerors automatically

No special "Delegation of Procurement Authority" is required by NITAAC for customers to use our GWACs or e-GOS. Just log in, register and follow the easy steps.

Need Assisted Acquisitions? We have that, too!

NITAAC offers Assisted Acquisition Services with warranted, and within budget. Here's what you'll find at NITAAC:

- Expertise in formulating and executing IT and professional acquisition service solutions
- Customized value added acquisition solutions
- Ability to handle any ceiling threshold

For more information or to schedule a free training, contact NITAAC today.



manage every phase of the procurement process:

- · Create and post solicitations, special notices and

FAC-C Level-III certified contracting professionals who handle your complete procurement life cycle from market research to closeout. We use agile acquisition techniques to fulfill mission-critical IT objectives for federal civilian agencies; crafting compliant solutions that deliver on time

- Agile acquisition techniques
- Fast service at competitive prices

NITAACsupport@nih.gov 1.888.773.6542 www.nitaac.nih.gov





Welcome to NITAAC. The road begins here.

In 20+ years, we've learned a lot about innovation. Because the only way to keep pace with information technology is to embrace change.

That's why today, our suite of government-wide IT contracts are designed for *everything IT*⁵⁶⁶ from common products and services to large scale and complex solutions. Our customer service and contract teams are purposefully structured, as well, to quickly meet acquisition needs for both direct and assisted orders.

NITAAC has a history of meeting mission critical IT requirements across the entire spectrum of government with quality contractors; ease of ordering; value in rates, prices and services; and speed in customer response.

You'll find that using a NITAAC government-wide acquisition contract (GWAC) is like having your own IT contract without the hassle of setting it up. You can easily customize the GWACs with terms and conditions unique to your agency, order any product or solution – real or imagined, and specify any acquisition strategy including agile development. That's what we call innovation. How about you?

Between our contracts and customer services, NITAAC truly can deliver *everything IT*. And, because we're a designated Executive Agent of the Office of Management and Budget, we can do it with the highest quality solutions at fair and reasonable costs.

Here's a brief overview of our IT GWACs:





\$20 Billion Ceiling

Scope: 137 labor categories for task orders in support of *everything IT* including cloud computing, cybersecurity, biomedical information services, health IT, imaging, mobility solutions, software development, enterprise data management, systems engineering, identity and access management, ERP IT infrastructure, workforce management, capital planning and investment, and more.

Fee: .65% with a \$150K cap for any task order base or optional period (not to exceed 12 months) with funding in excess of \$23M

FP, FFP, CPFF, CPAF, CPIF, T&M



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\$20 Billion Ceiling

Scope: 137 labor categories for task orders in support of the same solutions as CIO-SP3, but structured to help customers meet their socio-economic goals with set-asides specifically for small businesses in the following pre-competed contract categories:

- HUBZone
- Service Disabled Veteran Owned
- Small Buisness
- Women Owned
- 8(a)

Fee: .55% with a \$150K cap for any task order base or optional period (not to exceed 12 months) with funding in excess of \$27M

FP, FFP, CPFF, CPAF, CPIF, T&M





\$20 Billion Ceiling

Scope: All commodities and commodity-enabling solutions on-site or in the cloud including softwareas-a-service, infrastructure-as-a-service, platform-as-a-service, transition to shared services, data storage and manipulation, software licensing, unified telecommservices, mobil solutions, network equipment and devices, pcs, laptops, servers, it warranty and maintenance services, bio-imaging systems and software. equipment, software and consulting for telemedicine and ehr, and moreplus small business set-asides for OEMs and VARs.

Fee: .35%

FP

Quality and savings are built in.

NITAAC contract holders were selected from a diverse pool of industry leaders and innovators, vetted for their past performance, technical capabilities and expertise through a rigorous source selection process at the master contract level. This enables CO's to use simplified evaluations at the task and delivery order level, resulting in significant savings in time, money and resources.

Operating under Federal Acquisition Regulation (FAR)
Part 16, GWACs deliver efficiencies in the
following ways:

- No need to synopsize requirements (FAR Subpart 16.505(a)(1)) or post on FedBizOpps.
- Streamlined ordering procedures are based on Fair Opportunity (FAR Subpart 16.505(b)(1)) vs. full and open competition
- Competition requirements in FAR Part 6 and the policies in FAR Subpart 15.3 do not apply (FAR Subpart 16.505(b)(i))
- No requirement to set a competitive range, which means CO's can engage in detailed communications with contract holders as long

- as each offeror is treated equitably
- Scoring/ranking proposals, and formal evaluation plans are not required (FAR 16.505(b)(v)(B))
- No protest on orders under \$10 million except on the grounds that the order increases the scope, period or maximum value of the contract (FAR Subpart 16.505 (a)(10)(i))
- Not subject to the Economy Act (FAR Subpart 17.502-2(b))

When your agency places an order on a NITAAC GWAC, you are already starting with toughly negotiated labor rates and commodity prices. Competition at the task/delivery order level will drive costs even lower, enabling you to get the highest quality solution for the best possible value.

The speed of GWAC competition easily supports agile development and other innovative acquisition strategies, allowing an agency to revisit cost, schedule and technical assumptions and make informed decisions based on factual information rather than projections and estimates.

